



TELKOMVISION BROADBAND SERVICE

Operated by : Arkadia Global Mandiri
Trunk Line: 021-5325803
Facsimile: 021-5325634
Email: customerservice@arkadia.co.id
Web: http://www.arkadia.co.id/

Member of TELKOM Group

Service Cancellation Form

Customer ID: _____

Name: _____
FIRST NAME LAST NAME

Installation Address: _____ City: _____ Province: _____

Postal Code: _____ Phone: _____ Mobile: _____

Other Contact: _____ Email Address: _____

Your subscription plan:

- Cable TV
- Basic Internet up to 64 Kbps
- Premium Broadband Internet Up to 128 Kbps
- Platinum Broadband Internet Up to 512 Kbps
- Basic Multimedia Package (Cable TV + Internet Up to 64 Kbps)
- Premium Multimedia Package (Cable TV + Broadband Internet Up to 128 Kbps)
- Platinum Multimedia Package (Cable TV + Broadband Internet Up to 512 Kbps)

Effective date the service closed: _____ Permanently Temporarily, until _____ (this subject to re-activation charge)

Is there any equipment returned: Yes _____ (please state here)
 No

Reason for cancelling

- Moving
- Service Problem
- Price
- Switching Provider
- Other, (please state) _____

I certify that I am authorized to make this cancellation request for the subscribed service on the date stated above. I will be responsible for any obligation that still remain by means of service usage.

Date : _____

Customer's Signature

TO BE FILLED UP BY TELKOMVISION REPRESENTATIVE ONLY (Do not write beyond this line)

Received by: _____ Date: _____ Time: _____ REMARK: _____
 Activated by: _____ Date: _____ Time: _____
 Confirmed by: _____ Date: _____ Time: _____